

sharp — Terms of Use

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To avoid being charged, cancel in your **Apple App Store** or **Google Play** account settings at least **24 hours** before the current period (or trial) ends. Deleting the app does not cancel your subscription. You may wish to keep a copy of this notice.

These Terms of Use (the "Terms") are a legal agreement between you and BrightEdge Digital Ltd ("BrightEdge", "we", "us", "our") and govern your use of the Sharp mobile application (the "App"), the website at <https://sharp-app.com> (the "Website"), and the services and content provided through them (together, the "Service"). By downloading, accessing or using the Service, you agree to these Terms and to our [Privacy Policy](#), which is incorporated by reference. If you do not agree, please do not use the Service.

Important — US residents. Section 15 (Dispute resolution for US residents) contains a **binding arbitration agreement** and a **class-action waiver** that affect how disputes are resolved if you live in the United States. Please read it carefully. You may opt out within 30 days as described in that section.

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1. About these Terms

BrightEdge Digital Ltd is a company registered in England and Wales with its registered office at 1 St. Paul's Mews, London, NW1 9TZ, United Kingdom. These Terms, together with our Privacy Policy and any additional terms presented to you at the point of purchase, form the entire agreement between you and us regarding the Service. If we provide a translation of these Terms, the English version prevails in the event of any conflict.

2. Eligibility and your account

You must be at least 16 years old to use the Service, or at least 13 with the consent of a parent or guardian. By using the Service you confirm that you meet this requirement.

To access most features you create an account with your email address and a display name. Your display name does not have to be your real name, but you must not impersonate any person or organisation, and the email address you provide must be valid so we can send you important notices. You are responsible for keeping your login credentials secure and for all activity under your account. Tell us promptly at support@sharp-app.com if you suspect unauthorised use of your account.

3. Your licence to use Sharp

Subject to these Terms, we grant you a personal, non-exclusive, non-transferable, revocable licence to access and use the Service for your own personal, non-commercial learning. All rights not expressly granted to you are reserved by us and our licensors.

4. Subscriptions, billing and cancellation

Sharp is offered as a paid subscription, sometimes with an introductory free trial. Subscriptions are currently purchased and billed through the Apple App Store or Google Play; we may also offer other purchase methods, which will be disclosed to you at the point of purchase. Your subscription (and any trial) renews automatically for successive periods at the then-current price until you cancel.

You can manage or cancel your subscription in your Apple App Store or Google Play account settings. To avoid being charged for the next period, cancel at least 24 hours before the current period or trial ends. Deleting the App does not cancel your subscription. If we change the price of a subscription, we will give you reasonable notice, and the new price will apply from your next renewal.

Further detail on trials, billing, cancellation and refunds is set out in our [Subscription Terms](#), which form part of these Terms.

5. Refunds

Purchases made through the Apple App Store or Google Play are subject to that store's refund policy, and refunds for those purchases are handled by the store, not by us — please contact the relevant store. Where we or our payment partner sell to you directly, and you are a consumer in the UK or EEA, you have a legal right to cancel a purchase of digital content within 14 days; however, by starting to use the digital content immediately with your consent, you acknowledge that you lose that cancellation right once delivery has begun. Where a store handles your refund, we may share limited account and usage information with it so that your request can be assessed fairly.

6. Acceptable use

You agree that you will not:

- use the Service for any unlawful, harmful or fraudulent purpose;

- access the Service using bots, scrapers or other automated means, or systematically extract its content;
- copy, modify, translate, or create derivative works from the Service, or reverse engineer, decompile or disassemble any part of it, except to the extent this restriction is prohibited by law;
- use the Service to build or assist a competing product or service;
- circumvent, disable or interfere with security or access-control features;
- disrupt, overburden or impair the Service or the networks it relies on;
- share, resell or make your account available to others, or use the Service for commercial purposes we have not approved; or
- impersonate any person, or upload material that infringes others' rights or contains malware.

7. Intellectual property and your content

The Service, including its lessons, text, graphics, audio, software, the "Sharp" name and logo, and all related intellectual property, is owned by us or our licensors and is protected by law. Your licence to use the Service does not transfer any ownership to you.

You keep ownership of the content you submit through the Service — for example your display name and any messages you send to other users ("User Content"). You grant us a limited, non-exclusive, worldwide, royalty-free licence to host, store, display and use your User Content solely to operate and provide the Service. This licence ends when you delete the relevant User Content or your account, except for copies we are required to retain by law or that remain in routine backups for a limited time. You are responsible for your User Content and must have the rights necessary to submit it.

8. AI-powered features

The Service may include optional AI-powered features. Where offered, these features are provided on an "as is" basis: AI-generated output can be inaccurate or incomplete, may rely on third-party providers, and should not be relied upon as a statement of fact. You use AI-powered features at your own discretion.

9. Educational content and AI-generated material

Sharp's content is provided for general educational purposes only. It is not professional advice (including financial, legal, medical or other advice), and you should not rely on it as such. You are responsible for any decisions you make based on what you learn through the Service.

Some of the content in the Service — including text, lessons, questions and images — is created or assisted using artificial intelligence. While we work to keep our content accurate and useful, AI-generated material can contain mistakes, omissions or inaccuracies, and images may be stylised or not literally accurate. All such content is provided on an "as is" basis and should not be treated as a definitive or authoritative source. If you spot something that looks wrong, please tell us at support@sharp-app.com so we can fix it.

10. Changes to and availability of the Service

We are continually improving Sharp and may add, change, suspend or remove features at any time. We do not guarantee that the Service will always be available, uninterrupted or error-free. You are responsible for the device, operating system and internet connection needed to use the Service, and for any related costs.

11. Disclaimers

EXCEPT AS EXPRESSLY STATED IN THESE TERMS AND TO THE EXTENT PERMITTED BY LAW, THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE", WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL MEET YOUR REQUIREMENTS OR THAT IT WILL BE UNINTERRUPTED, SECURE OR ERROR-FREE.

Nothing in this section affects the statutory rights of consumers that cannot be excluded or limited under applicable law.

12. Limitation of liability

Nothing in these Terms limits or excludes our liability for: (a) death or personal injury caused by our negligence; (b) fraud or fraudulent misrepresentation; or (c) any other liability that cannot be limited or excluded under applicable law, including your non-excludable rights as a consumer.

Subject to the above, and to the maximum extent permitted by law: we are not liable for any indirect, incidental, special, consequential or punitive damages, or for any loss of profits, revenue, data or goodwill; and our total aggregate liability arising out of or relating to the Service or these Terms is limited to the greater of (i) the amount you paid us for the Service in the 12 months before the event giving rise to the liability, or (ii) GBP 50.

13. Indemnity

To the extent permitted by law, you agree to indemnify and hold harmless BrightEdge Digital Ltd and its officers, employees and agents from any claims, losses, liabilities and reasonable expenses (including legal fees) arising out of your misuse of the Service, your User Content, or your breach of these Terms or of applicable law. This section does not apply to the extent a claim results from our own breach or negligence.

14. Suspension and termination

You may stop using the Service at any time and delete your account from the App's settings or by contacting us (see our Privacy Policy for how account deletion works). When you delete your account it is **deactivated immediately** and then **permanently deleted after a 14-day grace period**. During those 14 days your account is hidden from other users and your connections (friends, followers and pending requests) are removed straight away; if you sign back in within the grace period your account is restored, including your saved progress, streak and XP, but your previous connections are not

restored. If you do not sign back in, your account and its associated data are permanently deleted at the end of the grace period. We may suspend or terminate your access to the Service if you materially or repeatedly breach these Terms, if required by law, or to protect the Service or other users. On termination, the licence granted to you ends; sections that by their nature should survive (such as intellectual property, disclaimers, limitation of liability, indemnity and dispute resolution) will continue to apply.

15. Dispute resolution for US residents (arbitration & class-action waiver)

This Section 15 applies only if you are a resident of the United States. If you are not a US resident, Section 16 governs disputes and this Section 15 does not apply to you.

15.1 Informal resolution first

Most concerns can be resolved quickly. Before starting an arbitration, you agree to first contact us at support@sharp-app.com and give us 60 days to try to resolve the dispute informally.

15.2 Binding individual arbitration

IF WE CANNOT RESOLVE THE DISPUTE INFORMALLY, YOU AND BRIGHTEDGE AGREE THAT ANY DISPUTE, CLAIM OR CONTROVERSY ARISING OUT OF OR RELATING TO THE SERVICE OR THESE TERMS WILL BE RESOLVED EXCLUSIVELY BY FINAL AND BINDING INDIVIDUAL ARBITRATION, ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION (AAA) UNDER ITS CONSUMER ARBITRATION RULES, RATHER THAN IN COURT. THE ARBITRATION WILL BE GOVERNED BY THE US FEDERAL ARBITRATION ACT. JUDGMENT ON THE AWARD MAY BE ENTERED IN ANY COURT OF COMPETENT JURISDICTION.

15.3 Class-action and jury-trial waiver

YOU AND BRIGHTEDGE AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, CONSOLIDATED OR REPRESENTATIVE PROCEEDING. THE ARBITRATOR MAY NOT CONSOLIDATE MORE THAN ONE PERSON'S CLAIMS. YOU AND BRIGHTEDGE ALSO WAIVE THE RIGHT TO A TRIAL BY JURY.

15.4 Your right to opt out

You may opt out of this Section 15 by emailing support@sharp-app.com with the subject line "Arbitration Opt-Out", including your name and the email address associated with your account, within 30 days of first accepting these Terms. If you opt out, disputes will be resolved in court as described in Section 16.

15.5 Exceptions

Nothing in this Section prevents either party from bringing an individual claim in a small-claims court, or from seeking injunctive or other equitable relief in court to protect its intellectual property rights. If this Section 15 is found unenforceable in whole or in part, the unenforceable part will be severed and any remaining disputes will be resolved under Section 16.

16. Governing law and jurisdiction

These Terms and any dispute arising out of or in connection with them are governed by the laws of England and Wales. Subject to Section 15 (for US residents), the courts of England and Wales have

jurisdiction, except that if you are a consumer resident elsewhere, you may also be entitled to bring proceedings in the courts of your country of residence, and you benefit from any mandatory consumer-protection rights available there.

17. Changes to these Terms

We may update these Terms from time to time. If we make material changes, we will notify you by email. By continuing to use the Service after the changes take effect, you agree to the updated Terms. The date at the top of this document shows when it was last revised.

18. General

- **Severability.** If any provision is found unenforceable, the rest of these Terms remain in effect.
- **No waiver.** Our failure to enforce a provision is not a waiver of our right to do so later.
- **Assignment.** We may assign or transfer these Terms in connection with a merger, acquisition or sale of assets; you may not assign them without our consent.
- **Electronic communications.** You agree that we may communicate with you electronically, and that such communications satisfy any legal requirement that they be in writing.
- **Entire agreement.** These Terms and the documents referred to in them are the entire agreement between you and us regarding the Service.

19. Contact us

Questions about these Terms? Contact us:

BrightEdge Digital Ltd

1 St. Paul's Mews, London, NW1 9TZ, United Kingdom

support@sharp-app.com

Sharp is a product of BrightEdge Digital Ltd. These Terms were last updated on 3 August 2026.